Attendee Information Session

Virtual Event
May 14-16

2024 NATIONAL SERVICE TRAINING

SERVE. CONNECT. BUILD.

Attendee Info Call Roadmap

- Event Overview & Agenda Specifics
- Whova Overview
- Tips to Make the Most of NST
- FAQs and Live Q & A
- Final Reminders

Have registration-related questions?

- Due to the complex nature of registration-related questions, we will not be able to answer those questions on this call. Please send any registration-related questions to info@statecommissions.org.

- Non-registration-related questions can be placed in the chat and/or there will be a live Q&A portion towards the end of this call. You are also welcome to email Alli with non-registration-related questions.

Event Overview & Agenda Specifics

Agenda – Tuesday May 14

- Virtual Exhibit Hall Noon–1pm ET
- Day 1 Plenary – Sharon McMahon 1:00–1:45pm ET
- Workshops 2:00–3:15pm ET
- Workshops 3:45–5:00pm ET

Agenda – Wednesday, May 15

- Virtual Exhibit Hall Noon–1pm ET
- Day 2 Plenary – Mark Lindquist
  1:00–1:45pm ET
- Workshops 2:00–3:15pm ET
- Workshops 3:45–5:00pm ET
- Networking Event 5–6pm ET

Agenda – Thursday, May 16

- Virtual Exhibit Hall Noon–1pm ET
- Workshops 1:00–2:15pm ET
- Workshops 2:45–4:00pm ET
- Contests end 4:30pm ET

ASC Affinity Groups

Did you know ASC supports affinity groups for program and commission staff who identify as BIPOC, LGBTQ+, and/or people with disabilities? Scan the QR code or visit bit.ly/ASC-affinity to sign up.

Affinity Groups Virtual Networking

- **Date and time to be announced.**

- BIPOC
- Disabilities
- LGBTQIA+

- You do not need to currently be a member of one of ASC's affinity groups to attend the virtual networking, but we do kindly ask that you only attend if you identify with the associated affinity group.

Event Logistics

- **Virtual only event** utilizing the Whova platform.
- Log in to Whova to access the workshop Zoom links, plenaries, community boards, exhibitors, and more.
- Whova should be available to you all now.

Tips to Make the Most of NST

Engage with Others in Whova

- Win a prize by being active in the Whova platform! We will award gift cards to the winners of the leaderboard, photo, and trivia contests.
- Post in the chat or respond to prompts in the Community tab.
- Join or schedule a virtual meet-up in the Community tab. We ask that attendees only schedule meet-ups during breaks or before/after each day's programming.
- Visit the Exhibitors tab to meet our sponsors and learn about their services.

Strategize & Debrief

- Review the agenda and note which session(s) in each workshop block you'd like to attend.
- Protip: schedule time to watch the recordings of the sessions you didn't attend live but are interested in!
- If you're attending with others from your organization attend different sessions and then exchange information afterwards.
- Set aside time to review your notes, write down any outstanding questions, and commit to follow-up and next steps. Share what you learned at NST with others at your organization.

Frequently Asked Questions and Live Q&A

Frequently Asked Questions

What should I do if I need assistance troubleshooting technical issues or have questions about the Whova platform?

- We recommend you troubleshoot any issues using the Whova guides (found under the Resources tab in the Whova platform) or by emailing Whova tech support. If you are not able to resolve your technical issues through Whova, please email us or use the Ask Organizers Anything forum in the Community section, but do note that our staff may not be readily available to respond as we will be hard at work running the event.

Frequently Asked Questions

Besides attending sessions, how else can I get involved during the event?

- Be active in the Whova platform - chats, community board, contests, and more!
- Share what you're learning on social media using @statecommission and #NationalServiceTraining.
- Listen to our event playlist on Spotify – curated by event attendees.

What questions do you have?

Final Reminders

- You'll receive a final pre-event email with final reminders and updates from us one week out from the event.
- Log in to the Whova platform and curate your profile and get participate in the community-building components ahead of our official kick-off on Tuesday, May 14.

- Anonymous Event Inclusion Recommendations
- ASC Health & Safety Code of Conduct

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See you soon in Whova!